

# CERTIFICATE OF REGISTRATION

## ISO/IEC 27018:2019

The Certification Body of Schellman Compliance, LLC hereby certifies that the following organization conforms to the control guidance of ISO/IEC 27018:2019

# Dropbox, Inc.

for the following scope of registration

The scope of the ISO/IEC 27018:2019 certification covers the control objectives, controls, and guidance for implementing measures to protect personally identifiable information (PII) in accordance with the privacy principles in ISO/IEC 29100 for the cloud computing environment relevant to the information security management system (ISMS) supporting the preservation of the confidentiality, integrity, availability, and privacy of Dropbox Sign information technology environments and includes the people, processes, and systems required to operate the in-scope service offerings below and in accordance with the statement of applicability, dated June 15, 2022. The Dropbox Sign corporate headquarters and physical locations are provided and managed by their parent company, Dropbox, Inc., and the ISMS has a dependency on Amazon Web Services' (AWS) secure systems and infrastructure.

#### In-scope service offerings:

- Dropbox Sign, Dropbox Fax, and Dropbox Forms web and mobile web applications
- Dropbox Sign, Dropbox Fax, and Dropbox Forms application programming interfaces (APIs) provided by Dropbox Sign, as invoked by a Dropbox Sign user to perform operations on data within that user's account through a third-party application

which includes the following in-scope location(s) on page 2 of 2

Certificate Number: **1675633-1**

Authorized by:



Ryan Mackie  
Principal, Schellman Compliance, LLC  
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**Issue Date**  
March 28, 2023

**Original Registration Date**  
March 28, 2023

**Expiration Date**  
January 30, 2026

**Certificate Version**  
Original - No Revisions

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#### CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain conformance with ISO 27018:2019 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC
3. ISO/IEC 27018:2019 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract.

## In-Scope Location(s)

Location	Function / Role
1800 Owens Street, Suite 200 San Francisco, California 94158 United States	Headquarters, Main Location of the ISMS, and Operations
701 5th Avenue #65 Seattle, Washington 98104 United States	Operations and Engineering
501 Congress Avenue, Suite 500 Austin, Texas 78707 United States	Operations and Engineering
1 Park Place Hatch Street, Ground Floor Dublin 2 Ireland	Operations and Engineering

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4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract.